

Supporting the Elderly – Expanding the  
“District Services and Community Care Teams –  
Pilot Scheme on Supporting Elderly and Carers”

Transcript of Cantonese short video

Voiceover:

The Commission on Poverty (CoP) supports the current-term Government’s targeted poverty alleviation strategy having identified three target groups including singleton, doubleton, and three-person-and-above elderly households. The CoP also supports the Government’s “District Services and Community Care Teams – Pilot Scheme on Supporting Elderly and Carers” where trained Care Teams conduct visits and contacts elderly to identify those in need and refer cases to social welfare service units for follow-up.

Households with elderly members only often lack support. They worry that deteriorating health may eventually stop them from caring for each other while facing weakened financial capacity and detachment from society. Care Team members receive specialised training on understanding elderly’s challenges, proper

home-visit protocols and communication techniques and needs-assessment skills.

Through visits, calls, and face-to-face meetings, they maintain regular contact with vulnerable singleton and doubleton elderly households. They arrange escort services for out-patient visits, assist in referring elderly in need to apply emergency alarm system and coordinate repairs or installations of household items like handrails and faucet repairs enhancing home safety for greater peace of mind.

During interactions, Care Teams identify elderly in need for referral to social service units where they receive proper assessment and appropriate support services. This also relieves caregiving pressure on elderly family members, improving their overall quality of life.

Since March 2024, Tsuen Wan and Southern District Care Teams have visited approximately 4700 households referring over 730 elderly cases to social welfare service units for follow-up. The 2024 Policy Address announced

expansion of this targeted poverty alleviation project to all 18 districts in Hong Kong.

Benefited Elders:

Our sincere gratitude to all involved.

[Video showing]:

For more details on Care Teams, please refer to the following website or QR code:

[https://www.news.gov.hk/eng/2024/10/20241023/20241023\\_151809\\_307.html](https://www.news.gov.hk/eng/2024/10/20241023/20241023_151809_307.html)